Your trusted Telco partner understands today's challenges and helps you transform and succeed with effective utilization and application of technology and infrastructure.

Industry Leading BSS Transformation & Enablement Solutions.

KNOT
SOLUTIONS

Driving growth through excellence

Enabling Enterprise
Digital BSS Transformation

Industry-Leading Solutions for Digital Readiness and Competitive Advantage

We bring Industry-leading Solutions that help you transform and address today's digital challenges and networks to ensure customer loyalty and faster time-to-market. Our deep domain expertise, along with an industry-leading portfolio, has helped Telco across the globe to manage complexities by extending functionalities across their legacy systems or deploying new BSS systems to manage their transformation journey towards a digital-first approach to improve productivity, efficiencies, customer experience, and profitability.

Our breadth of offerings covers the entire footprint to effectively orchestrate a successful BSS transformation across channel offerings, process automation, core BSS functionality, and real-time analytics to stay ahead of the competition.

Pre- Built for Instant Deployment to Deliver Business Value

Digital-ready 'Telco BSS-in-a-box' from Knot Solutions helps MVNOs and small CSPs quickly reach efficiencies of scale by leveraging out-of-the-box BSS modules and functionality to support all its growing business and operational needs seamlessly.

As a SaaS offering for private and public cloud, the multi-tenant platform comes with out-of-the-box functionalities, including Omni-channel engagement, Customer and Partner management, Service activation, Real-time rating and charging, Billing, Revenue, and Order management.

Managed Services to Address Your Business Challenges and Market Competitiveness

We help you focus on business execution and customer success while ensuring application and platform reliability, enhancements, customization, security, uptime, and upgrades. Our in-depth domain knowledge, hands-on expertise in products & technology, state-of-the-art methodologies, and quality processes based on industry standards and best practices enable customers to manage their business more efficiently and profitably.

Our diverse offerings bring agility and flexibility to your BSS systems and operations, including managed operations, system integration, application and infrastructure engineering, testing, and support services.

Address Industry Disruption For
A Competitive Edge

Full-stack BSS Enterprise-ready Solutions To Address 5G Challenges

Knot Solutions helps TSPs and other operational service providers leverage its portfolio of solution and service offerings to deliver a truly transformational CX and monetization ability for a 5G world that promises more revenue streams, product, and partnership offerings. We bring a high level of orchestration and automation to successfully deploy your digital Business Support Systems (BSS) to support your challenging needs towards unlocking newer business models and revenue opportunities.

An Agile Platform To Support Differentiated Services and Automate Business Processes For A Faster Time-to-market.

Our digital BSS platform is deployed with an open approach to digital-ready architecture. It helps clients with their transformation initiatives to quickly introduce differentiated services and automate business processes to differentiate and compete successfully.

Get An Enterprise View To Deliver A Truly Superior 360-degree Customer Experience.

Knot Solutions delivers a comprehensive and advanced digital BSS stack to fully leverage the power of centralized catalog management for subscribers and enterprise customers with AI-driven automated workflows to streamline sales and support for multiple and personalized offers. With powerful inbuilt tools and dashboards to support the entire customer journey, TSPs and other operational service providers can now manage costs effectively and lower customer churn.

End-to-end Digital BSS stack For All Your Enterprise Business Operations

The digital BSS transformation suite comes with solutions and services to include product management, order management, revenue management, and customer management that helps you lower operational costs with process automation and agility for new offerings—pre-built with an open API approach to address scale and agility for your growing business operations you can addon solutions quickly and seamlessly to support new offerings and services emerging from Devices, Networks, and Edge headwinds.

Efficient Revenue and Partner Management

Knot Solutions, with its digital BSS stack, Knot Solutions offers CSPs the capability to manage real-time billing and monetization across multiple partner relations for rates, charging, and on-demand digital services. Further, the integrated partner management platform helps improve operational agility by streamlining onboarding, self-service, and support for many partner functions.

OSS-BSS Orchestration

Knot Solutions helps TSPs and Tier 1 organizations manage and seamlessly migrate a successful OSS-BSS transformation journey. Besides a functional implementation, we ensure a successful orchestration of technological transformation(IT system) that supports an open, flexible, and lower TCO model capable of quickly adapting and effectively scaling up to meet your growing business needs.

About
Knot Solutions

Knot Solutions is an industry leader with proven expertise in providing SI & full-stack enterprise Digital Business Support Systems (BSS) for Telecommunications Service Providers (TSP) across global markets. Today, Knot Solutions, through a combination of consulting, products, solutions, and services, delivers large-scale digital transformation solutions to help TSP majors increase revenue streams at lower costs and better efficiencies. We have been helping Teleco majors globally for the past 16 years, serving multiple clients across 7 countries with a direct presence in 3 international locations.

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